



DEL VALLE INDEPENDENT SCHOOL DISTRICT

FAMILY Resource Guide



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DISCLAIMER

Del Valle ISD compiled the information in this guide from various community sources. The community programs listed are not endorsed by the District. Families should use this guide to learn about services and programs offered in the community, and contact the organizations for detailed information.

Families are also encouraged to utilize the Texas Health and Human Services 2-1-1 service, by calling 2-1-1 or visiting <https://www.211texas.org/>

Additional options for locating services is <https://www.findhelp.org/>, which includes food assistance, help paying bills, and other free or reduced cost programs.

Each campus has a Parent Community Liaison. Please contact your school Parent Community Liaison if you have questions or need assistance locating additional information.

District Parent Community Liaison

Denise Velasquez

denise.velasquez@dvisd.net

512-386-3072

DVISD Communications and Community Relations Department

dvisd.communications@dvisd.net

512-386-3070

FOOD ASSISTANCE

Manos de Cristo

4911 Harmon Ave. Austin, Texas
Phone: 512-477-7454

Services:

- Adult education
- Low cost dental
- Food pantry
- Clothing

Website: <http://manosdecristo.org/>

El Buen Samaritano

7000 Woodhue, Austin, Texas 78745
Phone: 512-439-0733

Services:

- Food assistance
- Diaper assistance
- Adult education and other services.

Website: <https://elbuen.org/>

Hands of Love

5201 E William Cannon, Austin, Texas 78744
Phone: 512-462-1011

Services:

- Food assistance.

Hours: Mondays 7 - 9 pm

Baptist Community Center

2000 East 2nd Street, Austin, TX. 78702
Phone: 512-478-7243

Services:

- Food assistance
- Financial assistance for emergency prescriptions, utilities and rent.
- Clothing sales room (low cost).

Photo I.D. and Social Security card required.

Please provide proof of address.

Make appointments for assistance with food.

Hours: M-F 9:00 a.m. - 12:00 p.m. and 1:00 p.m. – 5:00 p.m.

Central Texas Food Bank**Main location****6500 Metropolis Dr. Austin, TX 78744****Phone: 512-282-2111****Services:**

- Food assistance at various locations.

Website: www.centraltexasfoodbank.org**Caritas of Austin, Inc****611 Neches, Austin, TX 78701****Phone: 512-439-0733****Services:**

- Food services, provides free lunches to individuals and families every Monday through Saturday from 11:00 am - 12:30pm.
- Food pantry for Caritas clients only.
- Rent and utilities assistance with case management
- Rapid Re-Housing – assisting people to connect to permanent housing
- Transitional Housing – Temporary housing and support services for individuals who are homeless and facing challenges related to substance abuse
- Classes: Permanent Support Housing Education, Financial Literacy, Life Skills, ESL, Refugee Orientation and Job Readiness.
- Employment Services for clients only

Website: <https://caritasofaustin.org/who-we-are/about-us/>

RENT/UTILITY ASSISTANCE



St. Vincent de Paul

9500 Neenah Avenue Austin, TX 78717
Phone: 512-477-9471

Services:

- Financial Assistance for Rent
- Utilities Assistance
- Food Assistance
- Basic Needs Assistance

Website: <https://svdpparish.org/>

Travis County Family Support Services

South Rural Community Center
3518 FM 973 Del Valle, TX 78617
Phone: 512-247-4407

Services:

- Utility Assistance
- Rent and Mortgage Assistance
- Prescription Assistance
- Home Repair/Weatherization
- Referrals

For Travis County citizens

Website: <https://www.traviscountytexas.gov/health-human-services/divisions/family-support-services>

Tenant-Based Rental Assistance (TBRA) Program

Phone: 512-477-1314 or 800-525-0657

Services:

- Security and utility deposits
- Rental subsidies for up to 24 months while the household engages in a self-sufficiency program.

Website: <https://www.tdhca.state.tx.us/home-division/tbra.htm>

All Saints Episcopal Church

209 W 27th St, Austin, TX 78705
Phone: 512-476-3589

Services:

- Limited financial assistance for paying electric, water, gas, telephone, and utility/telephone
- Hookup fees
- Gasoline vouchers
- Funds for medical and dental bills, eye care
- Bus tickets

Baptist Community Center

2000 East 2nd Street, Austin, TX 78702
Phone: 512-478-7243

Services:

- Financial assistance.

Call for an appointment. Photo I.D. and Social Security card needed.

Caritas of Austin, Inc**611 Neches, Austin, TX 78701****Phone: 512-439-0733****Services:**

- Utility Assistance for clients only

Website: www.caritasofaustin.org**Society of St. Vincent DePaul****901 W. Braker Lane, Austin, TX****Phone: 512-251-6995****Services:**

- Limited assistance for mortgage and rent, utility bills, water, gas, prescriptions, and other expenses.

Website: <https://ssvdp.org/>**St. Matthews Episcopal Church****Austin, Texas 78758****Phone: 512-439-0733****Services:**

- Limited financial assistance for paying rent, water, electric bills and gas bills.

Call on Tuesday ONLY from 10-noon

*Please do not leave a message, call until someone answers.

Will only assist residents with an Austin address.

University Avenue Church of Christ**Phone: 512-476-9584****Services:**

- Assistance with bills, medications, and other expenses may be available

Blackland Neighborhood Center**1902 E. 22nd St. Austin, TX 78722****Phone: 512-451-5121****Services:**

- Affordable Housing Program

Website: <https://www.blacklandcdc.org/housing>**Montopolis Neighborhood Center****1416 Montopolis Dr, Austin, TX 78741****Phone: 512-972-6650****Services:**

- Emergency food deliveries. Contact 512-972-5133
- Assistance with rent, utilities. Contact: 512-972-5780

*As of Jan 2021: Building closed due to Covid 19

Rosewood-Zaragosa Neighborhood Center**2800 Webberville Road, Austin, Texas 78702**
Phone: 512-978-2460**Services:**

- Emergency food deliveries. Contact 512-972-5133
- Assistance with rent, utilities. Contact: 512-972-5780

*As of Jan 2021: Building closed due to Covid 19

South Austin Neighborhood Center**2508 Durwood St, Austin, TX 78704**
Phone: 512-972-6840**Services:**

- Emergency food deliveries. Contact 512-972-5133
- Assistance with rent, utilities. Contact: 512-972-5780

*As of Jan 2021: Building closed due to Covid 19

St. John Community Center**7500 Blessing Ave., Austin, Texas 78752**
Phone: 512-972-5159**Services:**

- Emergency food deliveries. Contact 512-972-5133
- Assistance with rent, utilities. Contact: 512-972-5780

*As of Jan 2021: Building closed due to Covid 19

St. Louise House**P.O. Box 150637, Austin, Tx. 78715**
Phone: 512-326-2774

Website: <https://saintlouiseshouse.org/>

Casa Marianella**821 Gunter St. Austin Tx. 78702**
Phone: 512-385-5571**Services:**

- Housing services for immigrants, refugees and asylees

If you are seeking housing, visit: <https://www.casamarianella.org/legal-services/housing/>

Austin Children's Shelter**P.O. Box 19454, Austin, TX 78760**
Phone: 512-267-SAFE (7233)**Services:**

- Housing for children & young adults

Website: <https://www.safeaustin.org/our-services/shelter-housing/>

ECHO End Community Homeless Coalition

**300 E. Highland Mall Blvd., Ste. 200 Austin, TX
78752
Phone: 512-305-4100**

Services:

- Homeless resources

Salvation Army

**4613 Tannehill Lane, Bldg. 3 Austin, Texas 78721
Phone: 512-933-0600**

Services:

- Shelter for Women & Children

Website: <https://salvationarmyaustin.org/austin-shelter-for-women-and-children/>

Lifeworks

**835 N. Pleasant Valley Rd. Austin, Tx. 78702
Phone: 512-735-2400**

Services:

- Housing assistance for homeless young adults

Website: <https://www.lifeworksaustin.org/housing>

City of Austin Homeless Assistance

Call 311

Services:

- Housing assistance for Austinites.

Website: <https://www.austintexas.gov/department/austin-public-health-homeless-assistance>

Austin Tenants Council

**205 Chicon St, Austin TX 78702
Phone: 512-474-1961**

Services:

- Fair Housing Program (Assistance with housing discrimination)

Website: <https://www.housing-rights.org/fair-housing-program>

HACA Housing Authority of the City of Austin

**1124 S. IH 35 Austin, TX 78704
Phone: 512-477-4488**

Services:

- Affordable housing

Website: <https://www.hacanet.org/resident/>

HATC Houston Authority of Travis County

**502 East Highland Mall Blvd., Suite 106-B •
Austin, Texas 78752**

Phone: 512-854-8245

Services:

- Affordable Housing

Website: <https://www.hatctx.com/affordable-housing/>

Foundation Communities

3000 S IH 35, Ste 300

Phone: 512-447-2026

Services:

- Affordable Housing Communities

Website: <https://foundcom.org/housing/>

Austin Energy

Phone: 512-494-9400

Services:

- Utility financial support

Website:

<https://austinenergy.com/ae/residential/your-bill/customer-assistance-programs/financial-support-plus1>

IMMIGRATION SUPPORT



Catholic Charities of Central Texas Office of Immigrant Concerns

1817 E. 6th Street Austin, TX 78702

Phone: 512-651-6100

Email: catholic-charities@austindiocese.org

Services:

- Provides a wide variety of family strengthening services. Services offered include assistance in preparing and submitting material for state benefits such as: Medicaid, food stamps, CHIP, TANF and long term benefits, life skills classes, emergency food assistance, and long term case management and disaster response services. In addition CCCTX serves people needing assistance with immigration matters or applying for citizenship. Immigration Legal Services (ILS) provides INS documentation preparation, document translation, photograph services, legal case management, advocacy and liaison between clients and INS officers. ILS also provides representation before the Executive Office of Immigration Review and Public education regarding changes in immigration laws (in the form of public forums).

Website: www.ccctx.org

US Immigration and Customs

Phone: 1-888-351-4024

Services:

- "Detainee-Related Information Live, trained operators are available Monday through Friday (excluding holidays) from 8:00 a.m. to 8:00 p.m. (Eastern Time)
- Detainee Locator - You can locate detainees in ICE custody by using the Online Detainee Locator System

Website: www.ice.gov/contact

US Bureau of Citizenship and Immigration Services

Phone: 1-800-375-5283

Services:

- National customer service center forms
- Information for those seeking or proceeding with legal immigration status.

Website: www.uscis.gov

Mexican Consulate

5202 E. Ben White Blvd. Austin Texas 78741
Phone: (512) 478-2866

Services:

- Health
- Education
- Financial Education
- Dual Citizenship
- Passport Assistance
- DACA Assistance
- Victims of Human Rights Violations

Website: <https://consulmex.sre.gob.mx/austin/>

Refugee Services of Texas

500 East St. Johns Ave. Suite 1.280 Austin, TX
78752
Phone: 512-472-9472

Services:

- Resettling Refugees
- Services for Survivors of Trafficking
- Refugee Youth Mentoring

Website: <https://www.rstx.org/locations/austin.html>

Raices

1305 N. Flores Street, San Antonio TX 78212

Services:

- Legal services
- Advocate for Immigrant rights

Website: <https://www.raicetexas.org/what-we-do/legal-services/>

Disability Rights Texas (Central Texas Regional Office)

Phone: 512-454-4816

Services:

- The Protection and Advocacy Agency for People with Disabilities in Texas

Website:

<https://media.disabilityrightstx.org/wp-content/uploads/2018/10/09230751/DRTx-general-brochure-REV-Oct-9-2018.pdf>

Volunteer Legal Assistance

8001 Centre Park Dr., Ste. 120 Austin, 78754
Phone: 512-476-5550

Services:

- Free legal advice
- **Website:** <http://www.vlsoct.org/get-help/>

Services:

- Free legal help
- Assistance With Emergency Protective Orders
- Virtual Legal Clinics
- Steps to Freedom
- Personal Safety Plans

Website: <https://www.texasadvocacyproject.org/>

Texas Law Help

Services:

- Free Legal Information & Court Forms for Simple Civil Legal Problems

Website: <https://texaslawhelp.org/other-helpful-organizations>

Lawyer Referral Services

P.O. Box 6852, Austin, TX 78762

Phone: 512-472-8303

Services:

- Free Legal Clinics and Additional Resources
- Support Programs

Website: <https://austinlrs.com/>

Free Legal Aid

Services:

- Pro Bono Legal Aid Assistance

Website: <https://www.freelegalaid.com/>

BEREAVEMENT SUPPORT



St. Albert the Great Catholic Church - Society of St. Vincent de Paul

12041 Bittern Hollow, Austin, TX 78758
Phone: 512-836-0020

Services:

- Emergency financial assistance for people within north Austin service area boundaries.
- Assistance with rent, utilities (gas, water, electric), funeral expenses, prescriptions, eyeglasses, and medical bills.
- May provide clothing vouchers and limited furniture vouchers, dependent on availability.
- All assistance is dependent on available funds.

Website: <https://www.saintalbert.org/>

All Faiths Funeral Home

8507 N. IH35, Austin, TX 78753
Phone: 512-339-8878

Services:

- Pre Arrangements
- Grief Support

Website: <https://www.allfaithsaustin.com/>

Angel Funeral Home

1600 S. 1st St., Austin, TX 78704
Phone: 512-441-9738

Services:

- Pre Arrangements
- **Website:** www.angelfuneralhome.com

Cook-Walden/Forest Oaks Funeral Home

6300 W. William Cannon, Austin, TX 78749
Phone: 512-351-4052

Services:

- Pre Arrangements

Website: www.dignitymemorial.com

Mission Funeral Home**1615 E. Cesar Chavez St., Austin, 78702**
Phone: 512-476-4355**Services:**

- Grief Resources
- Pre Planning
- Online Services

Website: <https://missionmemorials.com/>**Mission Funeral Home Serenity Chapel****6204 S. 1st St., Austin, 78745**
Phone: 512-444-3355**Services:**

- Grief Resources
- Pre Planning
- Online Services

Website: <https://missionmemorials.com/>**Travis County Indigent Burial Assistance Program****100 N. IH 35 Suite 2000, Austin, Texas 78701**
(Corner of E. Cesar Chavez & IH 35)
Phone: 512-854-4120**Website:** <https://www.traviscountytexas.gov/health-human-services/burial>

- This program provides free assistance with burial arrangements for those who are unable to make financial arrangements using their own resources. Travis County requires that anyone requesting indigent burial assistance first contact a contracted funeral home of their choice and try to make financial arrangements using their own resources. A written referral from the funeral home including any documentation required by the county will need to accompany each applicant's request prior to meeting with Travis County burial staff.
- Please note, these funeral homes are on a monthly rotation list. Austin Peel and Son
- · Cook Walden Funeral Home (N. Lamar)
- · Fuller Sheffield
- · Harrell Funeral Home
- · King Tears Mortuary
- · Weed-Corley-Fish (North)

MENTAL HEALTH RESOURCES



Agape Christian Ministries

11530 Manchaca Road Austin, TX 78745 or
1011 Gattis School Rd Round Rock, TX 78664
Phone: 512-444-0664

Services:

- Individual, family counseling.
- No fee, call ahead for an appointment. No Spanish speakers.

Website: <http://www.agape-cm.org/>

Austin Child Guidance Center

810 W. 45TH Street Austin, TX 78751
Phone: 512-451-2242

Services:

- Comprehensive evaluation for children including: psychiatric & psychological services, neurological testing; counseling for physically and sexually abused children.
- Individual, group and family therapy parent education classes (fees apply), information and referrals.
-

Waiting list for some services.

- Children must be 17 yrs old or under.
- Medicaid, CHIP, Blue Cross, Blue Shield, Tri Care, United Healthcare and sliding scale fee accepted.
- Do not have to live and/or work in Travis County to access services.
- Check to see if there are Spanish counselors available when you call.

Hours of Operation:

Monday-Thursday 8:00 a.m. to 8:00 p.m.

Friday-8:00 a.m. to 6:00 p.m.

Walk in therapy: For children up to 17 years old and their family members are available. Hours: Fridays from 2-4pm. Sessions last 50 minutes. This is first come, first serve basis. Will try to service all families who walk in during available hours. Services are available on sliding scale basis.

Website: www.austinchildguidance.org

Austin Family Institute

4407 Bee Cave Rd. Bldg. 3, Suite 320 Austin, TX
78746
Phone: 512-329-6611

Services:

- Individual, marriage, couple and family counseling for children and adults.

Sliding scale fees. Call for intake and eligibility. Currently no Spanish counselors, but call to see what is available.

Website: www.austinfamilyinstitute.org

Capital Area Counseling**2824 Real St. Ext 100 Austin, TX 78722**
Phone: 512-302-1000**Services:**

- Low cost, long term, no session limit therapy for adults, children, couples and families not in immediate crisis.
- Telephone scheduling
- Intake done face to face with an intake specialist.

Fees: Sliding scale. Telephone Intakes M-F 8:30 a.m. to 5:30 p.m. Leave message if after hours. Spanish counselors available.

Website: www.cacaustin.org

Center for Child Protection**8509 FM 969 Bldg 2 Austin, TX 78724**
Phone: 512-472-1164**Services:**

- Crisis counseling for child victims referred by CPS or law enforcement.
- Help siblings and non-offending parents deal with sexual and physical abuse and the immediate crisis of the abuse and investigation.
- Other services offered are protective parenting and support groups, parenting education programs, emergency funds and case management services.
- Information and referral services also provided.

Website: www.centerforchildprotection.org

Children's Services**105 W. Riverside Ste 120 Austin, TX 78704**
Phone: 512-804-3000**Services:**

- Mental health services for children ages 3 to 17 years old. Fees are sliding scale. Also accepts Medicaid and All CHIP.
- Must be an Austin or Travis County resident.
- Bilingual services.

For Appointments to begin services call (512) 472-HELP (4357)

Hours: Monday through Friday 8:00 a.m. to 5:00 p.m. Extended hours may be on Tuesday and Wednesday. Call for more information.

Website: www.integralcare.org

Gang Hotline**715 E. 8TH St. Austin, TX 78701**
Phone: 512-974-8610**Services:**

- Peer counseling, information and referrals (in Spanish also).

Call for more program and fee information.

Jewish Family Service**11940 Jollyville Rd. Ste 110-South Austin, TX 78759**

Services:

- Jewish Family Service provides essential services and emergency financial assistance to help with food, housing, utilities and other necessities.
- Counseling

Website:Services:

Integral Care

1165 Airport BLVD., Second Floor Austin TX
Phone: 512-472-HELP (4357)

School Based Services: Support adults and children living with mental illness, substance use disorder and intellectual and developmental disabilities in Travis County.

- 24-hour helpline for anyone who needs immediate support, ongoing counseling to improve mental health, drug and alcohol treatment to help with recovery, and housing to regain health and independence.

Hours: M-F 8 AM-10 PM

Sat, Sun, and Holidays 10 AM-8 PM

Walk-Ins Accepted

Website: www.integralcare.org

Lifeworks

3700 S. 1st St Austin, TX 78704
Main switchboard: 512-735-2400

Locations:

835 N. Pleasant Valley 78702 (East Office) Phone: 512-735-2100,

8913 Collinfield Dr. 78758 (North Office) Phone: 512-324-6870,

3700 S. 1st. St 78704 512-735-2400

Family Violence Intervention (Resolution Counseling) Phone: 512-735-2100

Services:

- Comprehensive social services agency providing youth, adult and family counseling, family violence intervention.
- Life skills, parenting education components, extensive teen and teen parenting programs.
- Health, nutrition, housing and educational support available.
- Street outreach for homeless and at-risk youth and families.
- Call the main switchboard for referral to the location nearest you (locations and phone numbers listed above).
- Self-paced GED preparation class at south location.
- Comprehensive adult basic education and literacy assistance for persons 17 and older who read at or below eighth grade level.
- Free ESL and literacy classes available.
- Emergency Youth Shelter provides temporary shelter for homeless, runaway, and abuse youth, and their children. Includes food, clothing, counseling, medical care and case management. Staff will contact the youth's parents or CPS for consent for youth to stay in shelter. Children ages 10-17 if there are rooms available.
- Family Violence Intervention (Resolution Counseling) is dedicated to creating a safer community by ending domestic violence and advocating for relationships based on equality and respect. Resolution Counseling offers psycho-educational groups for adults accused of engaging in violent behavior (male and female) towards their partner. Group goals include taking responsibility for violence and abusive behavior, understanding the dynamics of power and control, learning adaptive communication and conflict resolution skills, and managing emotions in non-aggressive ways.

Some services are at no cost. Some services are fee based and required proof of income. There is a sliding scale available.

For more information on any of the programs, please call 735-2100 and ask for intake.

Website: www.lifeworksaustin.org

Lutheran Social Services

8305 Cross Park Drive Austin, TX 78754

Phone: 512-459-1000

Services:

- Counseling for unplanned pregnancy, adoption, counseling, foster care residential treatment centers.
- Services for the elderly available.
- LSS has different types of retirement building apartments for elderly with different levels of ability (from those who want to find an apartment) and persons suffering from Alzheimer's.
- Care Connect Program-helps seniors to stay in their homes. Also, provides residential treatment for children of all ages that are through foster care or adoption.

Most services are covered by insurance, Medicare and Medicaid. Call for more information.

Website: www.lsss.org

Marywood

1625 Rutherford Lane Austin, TX 78754

Phone: 1-800-851-5433 or 512-472-9251

Services:

- Help for pregnant women of all ages and circumstances.
- Maternity care, therapy support, educational counseling for mothers, adoption and placement.
- Post-adoption services and family counseling.
- Bilingual caseworker available.
- Financial and material services available for ongoing clients only

Website: www.marywood.org

Mental Health America of Texas

1210 San Antonio, Ste. 200 Austin, TX 78701

Phone: 512-454-3706

Services:

- Education and advocacy through the legislature for mental health.

Website: www.mhatexas.org

NAMI-Austin (National Alliance for the Mentally Ill)

Phone: 512-420-9810 or 512-693-2000

Email: info@namiaustin.org

Services:

- Information and referrals, support groups for those affected by mental illness.
- Bilingual information available.

Website: www.namiaustin.org

My Healing Place

8401 Shoal Creek Blvd Austin, TX 78757
Phone: 512-472-7878

Services:

- Focus on grief and trauma with the mission to assist children and adults as they move from loss to a full life through therapy, support, education, training and consultation. My Healing Place provides services to individuals and families who have experienced grief or trauma due to the death of a loved one from illness, accident, suicide, or violence; along with those who have experienced loss due to divorce or separation. Our agency strives to help anyone in need, and offers a sliding fee scale of payment.
- **Grief & Loss Support Groups** – First and Third Monday, First and Third Tuesday or on the Second and Fourth Tuesday of the month as well as one day-time support group for general adult death loss on Second and Fourth Thursdays. Childcare is available for children under the age of five upon pre-scheduled request. If you are interested in joining a group, you must first arrange for an orientation/intake appointment prior to attending the first group meeting. The only charge to participate is a one-time fee on a sliding scale for the aforementioned intake appointment. Evening support groups two times monthly, on either the First and Third Tuesday or on the Second and Fourth Tuesday of the month. Childcare is available for children under the age of five. The only charge to participate is a one-time \$35 registration fee. If you are interested in joining a group, you must first arrange for an orientation/intake appointment prior to attending the first group meeting.
- **Individual, Family & Couples Therapy** – Offers individual, couples, and family therapy. Therapists have training specific to trauma, grief, and loss in children and adults.
- **Retreats, Training, Workshops & Consultation** – Working with persons who are grieving or traumatized. Each event is tailored to the needs of the community/agency to be served. For more information or to schedule an appointment please call at 512-472-7878 Monday through Friday, 9:00 a.m.-5:00 p.m. to set up an intake appointment.

New Life Institute

607 Rathervue Place Austin, TX 78705
Phone: 512-469-9447
Email: newlifetexas@sbcglobal.net

Services:

- Individual, family, relationship and marriage counseling.
- Grief and bereavement counseling for those dealing with loss.
- Counseling for overcoming anxiety and depression.
- Psychological testing.
- Spiritual direction.
- Guidance for adults, children and teens.

Some insurance accepted. Limited Income-Base Fee Schedule. The process starts with a brief telephone screening at the main number. The Manager's Office is open to do this screening from 9:00am-1:00pm Monday thru Friday. Appointments with a Therapist will be set at a time that is convenient for both client and Therapist.

Website: www.newlifetexas.org

WORKFORCE RESOURCES



Workforce Solutions

6505 Burleson Road, Goodwill Bldg 78744
Phone: 512-381-4200

Services:

- Job seeking assistance

Website: <http://www.wfscapitalarea.com/>

Work in Texas

Services:

- Workforce connections

Website: <http://www.workintexas.com/>

Texas Workforce Commission

101 E 15th St, Rm 370 Austin, TX. 78778
Phone: 800-939-7634

Services:

- Adult Education & Literacy
- Apprenticeship Program Overview
- Child Care & Early Learning Service Program Overview
- Employment Services
- Senior Community Service Employment Program
- **Website:** <https://www.twc.state.tx.us/jobseekers/unemployment-benefits-services>

Hired Texas

Services:

- Austin Unemployment Resources

Website: <https://hiredtexas.org/austin-resources/>

Workers Defense Project

5604 Manor Road, Austin, Tx. 78723
Phone: 512-289-7634

Services:

- Employment and Legal Services helps low-wage workers directly address serious workplace problems through legal services and direct action.
- Financial assistance available for loss wages due to Covid 19.

Website: <https://www.workersdefense.org/>

Goodwill Central Texas**6505 Burleson Road, Austin, Texas 78744
Phone: 512-681-3301****Services:**

- Education and Job Training Center

Website: <https://www.goodwillcentraltexas.org/education-job-training>**Dress for Success****701 Tillery Street, Suite A-5, Austin, Tx. 78702
Phone: 512-389-3723****Services:**

- Career coaching
- Image coaching

Website: <https://austin.dressforsuccess.org/contact/>**Unemployment Benefits Handbook****Services:**

- Brief online guide describing unemployment benefits and eligibility

Website:<https://texashistory.unt.edu/ark:/67531/metaph654320/?q=EMPLOYMENT%20BENEFITS%20MANUALAA>**ACC Austin Community College****20 Central Texas Locations
Phone: 512-223-7000****Services:**

- Adult Learning Programs
- Career Pathways
- Certificate Programs

Website:<https://www.austincc.edu/academic-and-career-programs/adult-education/career-pathways/certificate-programs>

ADULT EDUCATION



Austin Digital Literacy Classes

2209 Rosewood Ave. Austin, Texas 78702
Phone: 512-236-8225

Services:

- Literacy Classes

Website: <https://austinfree.net/classes/>

Capital Idea

835 N. Pleasant Valley Rd. Austin, TX 78702
Phone: 512-223-7000

Services:

- Free Career Programs

Website: <https://www.capitalidea.org/career-expressway/>

Manos de Cristo

4911 Harmon Ave. Austin, TX 78751
Phone: 512-477-7454

Services:

- Adult Education Classes

Website: <http://manosdecristo.org/>

Foundation Communities

4320 S. Congress Ave. Austin, Tx. 78745
Phone: 512-610-4020

Services:

- Free ESL Classes

Website: <https://foundcom.org/education/esl/>

IACT Interfaith Austin

2921 E 17th St., Building D, Suite 3, Austin, TX
78702
Phone: 512-916-0100

Services:

- ESL Classes for Refugees

Website: <http://interfaithtexas.org/iact-for-refugees-2/>

SEED**5409 Ponciana Drive Austin, TX 78744**
Phone: 512-916-0100**Services:**

- Adult Education Classes

Website: <https://www.theseedaustin.org/new-our-work>**Literacy Coalition of Central Texas****5409 Ponciana Drive Austin, TX 78744**
Phone: 512-326-8655**Services:**

- Literacy Classes

Website: <https://willread.org/findclasses/>

WELLNESS RESOURCES



Del Valle Wellness Center

5301 Ross Rd. Del Valle, Texas 78617
Phone: 512-386-3335

Services:

- Newborn and Infant Care
- Pediatrics
- Immunizations
- Well Woman Exams
- Well Child Exams
- Annual Health Physicals
- Sports Physicals
- Telemedicine
- Chronic Disease Management
- Sick Visits
- Family Planning
- Minor Procedures
- Sexual Health and Wellness
- LGBTQ+ care including PrEP therapy
- Laboratory Services.

The wellness center does not offer COVID-19 testing but can assist patients to find a location to be tested.

Hours: 8AM-5PM Monday-Saturday, Walk In Immunization Clinic 8-9 am

Dell Children's Health Express Mobile Clinic

4900 Mueller Blvd. Austin, Texas 78723
Phone: 512-324-0060

Services:

- Well Child Exams
- Minor Illness
- Mental Health
- Orthopedics
- Children's Blood & Cancer Center
- Emergencies & Trauma Care
- Neurosciences
- Pediatric & Congenital Heart Disease

Website: <https://www.dellchildrens.net/services-and-programs/insurance-options/childrens-health-express/>

Central Health Medical Access Program

Phone: 512-978-8000

The Medical Access Program (MAP) and MAP BASIC are local programs provided by Central Health that covers medical care for qualifying Travis County residents. MAP helps people get the health care they need.

Services:

- Apply for the MAP (Medical Access Program)
- Other Health Assistance Programs & Information

- Enroll ATX
- Sendero Health Plans
- Community Care (External Link)

Website: <https://www.centralhealth.net/map/>

El Buen Samaritano

Phone: 512-439-8900

Services:

- Health Education Family literacy
- Adult education
- Youth Services
- School Readiness
- Family Planning
- Community Garden
- Pantry Services
- Community Health Worker

Website: <https://elbuen.org/clinical-care/primary-care/>

Project Access

**6400 E. U.S. Hwy 290 Suite 202 Austin, Texas
78723**

Phone: 512-206-1164

Services:

- Medically Indigent Patient Assistance

Website: <http://projectaccessaustin.org/enrollment/>

Affordable Care Health Clinic

Multiple locations

Services:

- Free & Income Based Clinics In Austin, Texas
- 30 Locations in Austin, Texas

Website: <https://www.freeclinics.com/cit/tx-austin>

Manos de Cristo

4911 Harmon Ave. Austin, TX 78751

Phone: 512-477-2319 (appointments or information)

Services:

- Dental Clinic

Hours:

- Monday - Friday: 7:00 a.m. to 7:00 p.m. Emergency walk-ins from 7:00 a.m. to 11:00 a.m.
- Saturday: 8:00 a.m. to 2:00 p.m. Emergency walk-ins from 8:00 a.m. to 11:00 a.m.
- Closed Sundays

Website: <http://manosdecristo.org/need-our-help/dental-clinic/>

St. David's Foundation Dental Program

**1303 San Antonio Street, Suite 500 Austin, TX
78701**

Phone: 512-879-6600

Services:

- School Based Dental Program for Primary Grades
- Free Dental Screenings, Sealants and acute care to students

Website: <https://stdavidsfoundation.org/our-programs/dental-program/>

Community Care Dental Clinics

Ben White Blvd., North Central and South

Phone: 512-978-9015

Services:

- Dental Services for MAP (Medical Assistance Program) Card Holders
- Dental Exams, Teeth Cleaning, Fillings, Extractions, Dentures, Implants, Crowns, or Bridges

Website: <https://communitycaretx.org/locations/>

Hope Dental Clinic

8101 Cameron Rd., Austin, Texas 78754

Phone: 512-766-9979

Services:

Limited restorative and preventive dental services, such as,

- Filling cavities
- Pulling teeth
- Cleaning
- No cosmetic work

Website: <http://www.getupproject.org/for-patients/4585416928>

People's Community Clinic

1101 Camino La Costa, Austin, Tx. 78752

Phone: 512-478-4939

The clinic is a unique and tested model for medical care, a true safety net for the area's uninsured and medically underserved. People's Community Clinic offers a great variety of health and wellness services, ranging from prenatal through eldercare.

Services:

- Pregnancy & Parent Resources
- Pediatrics
- Immunization Program
- Pharmacy Services
- Laboratory Services
- Partner Site Clinics
- Diabetes Information & Resources
- Integrated Behavioral Health

- Nutrition Education
- Gynecology
- Health Education Department

Website: <https://www.austinpcc.org/>

People's Center for Women's Health

2909 North IH-35, Austin, Texas 78722
Phone: 512-478-4939

Services:

- Family Planning
- Breastfeeding Counseling
- Gynecology
- Prenatal/Obstetrics
- Tandem Teen Prenatal and Parenting Program
- Health Education Department

Website: <https://www.austinpcc.org/contact-us/center-for-womens-health-hours-and-locations/>

COMMUNITIES IN SCHOOLS



Communities in Schools has full-time, dedicated social service professionals working year-round at Dailey Middle School and Del Valle High School. Whether it's counseling, academic assistance, school supplies, food, or positive role models, CIS is there to help students overcome obstacles and return to the classroom ready to learn. CIS empowers students to stay in school and on track to graduate so they can be successful in life.

On Campus Support

Communities In Schools provides free, voluntary, and confidential, support to students on campus during school hours. Staff connect personally with students who have been referred by teachers or administrators to improve student achievement. They create a service plan based on each child's needs and then make that plan happen. This may include crisis intervention, individual counseling or support groups, basic life skills, mentoring, and/or enrichment opportunities.

XY Zone (At Del Valle HS only)

The XY-Zone program supports and guides adolescent males as they journey into manhood. This leadership development and peer support program engages young men in activities focused on the Five R's –Respect, Responsibility, Relationships, Role Modeling and Reaching Out.

R.I.S.E.

A leadership group for 7th and 8th grade students to help create and food a school wide food program providing free weekend meals to students in need of food,

CIS at Del Valle HS - Teen Parent Educator

Works to create a safe and supportive environment for pregnant teens and those who have already become parents. Students in this program can get help navigating unplanned pregnancies, learn parenting/life skills, and also keep working on their own goals and not give up on their future. The teen parent educator works with the young parents or parents to be, the parents of the student, and the child of the student. The teen parent educator utilizes the Parents as Teachers model which focuses on both parents and their children simultaneously by providing developmental activities for their children to ensure successful developmental growth. Families in this program can also get help with basic needs.



PARTNER ORGANIZATIONS

at Del Valle HS

OUT YOUTH

Organization with a mission and ensuring youth of all sexual orientations and gender identities feel safe, loved and affirmed. Offers free and confidential weekly support groups and one on one services for interested students.

SAFE KIDS AUSTIN

Collaborates to provide Strong Relationships Strong Families program to pregnant and parenting students. Host weekly educational course focusing on relationships, parenting skills, healthy communication, etc.

YOUTH RISE

Provides weekly educational/support group for students directly impacted by parental incarceration

LIFEWORKS

A free confidential support group where students will learn information and skills to help them make safe and healthy choices as they grow up such as social skills, sexual education, health relationships, etc.

GIRLS EMPOWERMENT NETWORK

A free, confidential support group for girls providing social and emotional support, positive peer connection, and empowering girls to feel confident and successful in life.

HOW TO SIGN UP

Students can be referred to the program by teachers, parents, or any other school staff. Students can also refer themselves to the program. After Communities in Schools receives a referral they talk to the student about CIS and ask if they are interested in joining. If they are, CIS sends home a consent form for parents to sign and send back with the student. CIS always talks to a student before signing up a student up.

The program is voluntary.

Parent Referrals

If a parent wishes to refer their student to CIS at Dailey MS, call 512-386-3600 and asked for Communities in Schools.

If a parent wishes to refer their student to CIS at Del Valle HS, call 512-386-3200 and asked for Communities in Schools.

DISTRICT DEPARTMENTS



Department	Services	Contact Phone
Afterschool LEAD Program	Provides enrichment and character development activities, along with academic support and parent classes.	Contact your child's campus
Career & Technical Education (CTE)	Empowers all students to become successful citizens, workers, and leaders in a 21st-century global economy through meaningful education and relevant preparedness for postsecondary education and high-demand, high-wage, and high-skill careers.	512-386-3388
Child Development Center-Childcare	Serves DVISD employees, teen parents and qualified children from the community with early-childhood education.	512-386-3727
Child Nutrition	Responsible for the administration of the National School Lunch and Breakfast Programs. School meal programs are available to all students and provide nutritious meals at a reasonable cost. Menus are prepared in accordance with federal guidelines. School meals are prepared and served on a non-profit basis with the assistance of federal funding. Eligible students may qualify for free or reduced price meals.	512-386-3076
UT Children's Wellness Center	Newborn and Infant Care, Pediatrics, Immunizations, Well Woman Exams, Well Child Exams, Annual Health Physicals, Sports Physicals, Telemedicine, Immunizations, Chronic Disease Management, Sick Visits, Family Planning, Minor Procedures, Sexual Health and Wellness, LGBTQ+ care including PrEP therapy, and Laboratory Services. The wellness center does not offer COVID-19 testing but can assist patients to find a location to be tested.	512-386-3335

Department	Services	Contact Phone
Communications & Community Relations	Campus Support, Education Partners, District Support, Methods of Communications	512-386-3070
Health Services	The mission of Health Services is to advance the professional practice of school nursing in ways that promote each student's optimal level of wellness and educational potential.	512-386-3340
Student Support	Residency Information, Attendance, Dropout prevention, transfers, displaced families, foster care, migrant resources and COVID-19 resources	512-386-3110
Counseling & College Readiness	Programs and services like: College Knowledge and Preparation, Graduation Plans, Endorsement Pathways, Mental Health and Crisis Support, PSAT/SAT/ACT/TSI	
Career & Technology	CTE Courses, Career Pathway, College & Career. Provide coherent programs of study and experiences which empower students to make informed educational and career decisions for their futures.	
Advanced Academics, GT, PE, Maturation, & Scheduling	Gifted & Talented, Advanced Academics, Honor Roll, & Acceleration Exam	
Safety & Security Department		
Special Education	Intervention/Referral, ARD Process, Discipline & Instructional Arrangements	
Technology	Technology support, ClassLink, and Employee Tech support	512-386-3050
Transportation	Bus Routes, Severe Weather Procedures, Remote Learning Meal Delivery, & Bus Rules	512-386-3150